

LONDON HEATHROW (LHR)

- Air New Zealand flights to and from London Heathrow Airport operate from Terminal 3.
- Domestic connections within the UK are operated on our behalf by bmi. Your boarding pass will show a BD (bmi) flight number. Bmi services within the UK arrive and depart from Terminal 1.
- After disembarking, follow the signs to Flight Connections and from there take the bus to Terminal 1. Go to the Flight Connections Centre, then go up the escalator to the top floor, where you will pass through Security. Check the gate number for your bmi flight and proceed to Terminal 1.
- On arrival at Terminal 1, proceed through Passport Control and make your way to Gate 4, where staff will give you directions to the departure gate for your onward flight. Customs Clearance will be at your final UK destination.

