

AUCKLAND AIRPORT (AKL)

International to Domestic Terminal Transfer

- If you are travelling on flight NZ303 to Christchurch, you do not need to pick up your bags or clear Customs in Auckland. Your flight will depart from the International Terminal – follow the signs as if you were connecting to another international flight.
- If you are transferring to any other domestic flight, you must pick up your bags.
- After clearing Immigration and Customs, re-check your bags at the Domestic Transfer Desk in the International Terminal. This is located to your left as you exit the International Arrivals area.
- Board the complimentary bus outside the International Terminal or follow the well-marked walkway which will take 10-15 minutes.

International to International Transfer

- If you are in transit in Auckland from one international flight to another, you will not need to clear Immigration and Customs, provided your bags have been checked to your next destination. Follow the signs to International Transfers, proceed through Security and to the upper level of the terminal.
- If you require boarding passes for your onward travel, these can be obtained from the Transfer Desk on the upper level.
- If your bags have not been checked to your next destination, you will need to pick up your bags, clear Immigration and Customs and check in with your next airline.

Domestic to International Transfer

- You can check your bags through to your final destination at your departing airport.
- After arrival in Auckland, your bags will be automatically transferred.
- Board the complimentary bus outside the Domestic Terminal for transfer to the International Terminal. Alternatively, follow the well-marked walkway which will take approximately 10-15 minutes.

