



We can help with just about anything. Just ask.

Imagine having someone who knows exactly where you're going, what you need and how to get it.

Someone to help you out with a little local knowledge when you need it - like where to find a good vegan restaurant in Downtown San Francisco, or the perfect latte in Auckland.



Need someone to watch the kids while you're on the phone at the gate? It's covered. Forgot to arrange surprise flowers for an anniversary? Problem solved.

Our complimentary Air New Zealand Concierge service is available to every passenger travelling on selected long haul flights.

So next time you fly, remember that we're here to help.



“Where can I find a
vegan restaurant in
San Francisco?”

“Can you watch the kids
while I'm on the phone?”

“What's the best way
to travel around
Vancouver?”

“Where can I see a kiwi?”

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AIR NEW ZEALAND 
Concierge

“How do I get from
Terminal 1 to Terminal 4
at Heathrow?”

“What sights should I see while
I'm in London?”

“Where in New Zealand
should I do my first
bungy jump?”

“Where's the best
spot for shopping in
Los Angeles?”